



INDIVIDUAL CONSULTANT PROCUREMENT NOTICE

Date: **22 May 2015**

Country: Republic of Moldova

Description of the assignment: Team of 2 national consultants to pilot the self-employment program in Rezina SYSLAB Centre

Project name: Policy Analysis, Entrepreneurship and Sustainable Employment Promotion Projects Implementing Unit (PIU)

Period of assignment/services: up to 25 w/d for the trainer and 40 w/d for the business coacher during June – December 2015

Proposals should be submitted by pressing the "Apply Now" button no later than [May 31 2015](#).

Requests for **clarification only** must be sent by standard electronic communication to the following e-mail: dumitru.vasilescu@undp.org. UNDP will respond by standard electronic mail and will send written copies of the response, including an explanation of the query without identifying the source of inquiry, to all applicants.

1. BACKGROUND

The development of human capital is viewed as a prerequisite for an inclusive and sustainable economic growth. Moreover, it is increasingly seen at the cornerstone for both advanced and emerging economies seeking to speed up economic development and address the challenges posed by the global economic crisis.

From the development perspective, the labor plays critical role for Moldova's socio-economic modernization, as it is one of the few resources available in the country. However, long hailed as a country with abundant labor resources, Moldova has increasingly found that labor (mostly as quality, but also quantity) has become its major development constraint¹, with Moldova's labor endowment suffering considerably in the last two decades. The prospects for the quantity of labor force available in the future are not necessarily brighter given continuous outward migration and dire demographic outlook.

This loss in the labor force was only partly offset by the improvements in the labor productivity, which remained the lowest in the CEE and Western CIS region². Capital and skill endowments are amongst chief determinants of the labor productivity³. In their turn, the skill endowment is largely dependent not only on the quality of the country's education system, but also on training programs provided by various institutions.

The Innovative Entrepreneurship for Sustainable Employment Project was designed to establish career centers in five most important regions of Moldova with the goal to train and assist qualified unemployed and

1 Ana Popa, Alex Oprunenco, Report on Analysis of Constraints to Economic Growth, Government of Moldova, 2010

2 Ibidem

3 Alex Oprunenco, Policy Brief 01/2012, UNDP Policy Unit
UNDP in Moldova • 131, 31 August 1989 str., Chisinau 2012, Moldova

graduates in obtaining relevant employment in Moldova, preventing brain-waste, as well as brain-drain, and supporting economic growth of the country. At present, five SYSLAB Centers are already operational, i.e. Chisinau, Cahul, Balti, Rezina, and Comrat.

FOCUS OF THE SYSLAB PROJECT

The Project is designed to establish career centers in five most important regions of Moldova with the goal to train and assist qualified unemployed, graduates and returning migrants in obtaining relevant employment in Moldova, preventing brain-waste, as well as brain-drain, and supporting economic growth.

The Project will achieve the following **objectives**:

1. Provide new technologies to labor market authorities;
2. Provide motivated labor force to private and public sectors;
3. Give graduates a better chance for relevant employment in Moldova;
4. Give unemployed improved employability.

Overall, the project shall contribute to the development, adaptation and implementation of new tools, technology and methods, for career development, job search and entrepreneurship in Moldova. A specific component of the Project, to be further developed as a result of the current assignment, is particularly related to business start-up promotion and business development. Such component shall enhance the knowledge and skills of SYSLAB direct beneficiaries in starting-up news SMEs, independently of the sector, and ideate specific strategies for business development.

The Career Centers are focusing on the below **target groups**:

- new graduates, in order to prevent them from unemployment and to create job opportunities, and hence reduce/prevent brain-drain;
- unemployed irrespective of age, gender, ethnic background or education or work experience;
- returning migrants.

In achieving the project goals, the gender balance aspect will be taken into consideration, offering equal opportunities to both women and men to benefit from the Centers' services.

OBJECTIVES AND EXPECTED DELIVERABLES OF THE ASSIGNMENT

The team of national consultants shall consist of one experienced trainer and one business coacher/mentor. Such consultants will have distinct responsibilities in the team and would complement each other.

The trainer shall:

- Together with the staff of Rezina SYSLAB center and business coacher, assess the needs and key characteristics of the direct beneficiaries in Rezina SYSLAB Center who will be the recipients of the training on entrepreneurship;
- Consult the findings of the needs assessment with Project management and fine-tune the criteria for selection of potential beneficiaries in search for self-employment, based on which to develop the needed recruitment and selection tools (for selection: entrance fiche, evaluation form, or similar);
- Based on the available self-employment/entrepreneurship program (currently under development) and needs assessment findings, adjust the training program with all reading materials pre- and post-training, presentations and narratives to presentations, business cases and teamwork exercises with needed supporting materials, tailored examples of business plans developed or adapted, other; the training program shall not exceed 3 weeks in length

- Deliver a tailored training (via ToT) to the staff of Rezina SYSLAB Centre, with a follow-up evaluation of acquired knowledge and skills to train end-users/direct beneficiaries in Rezina SYSLAB center;
- Deliver the training to the 1st group of selected direct beneficiaries in Rezina SYSLAB Center (up to 10 persons). Involve the staff of the SYSLAB Rezina Centre in teaching, facilitating the transfer of entrepreneurship teaching skills and knowledge to SYSLAB Rezina Centre' s team;
- Revise and amend the provisions of the training program after it's piloting phase and provide the final version of the program to the Project, to further be transferred to end-users/direct beneficiaries in SYSLAB centers.

The business coacher/mentor shall:

- Develop a set of SMART indicators/criteria to assess a business plan for a start-up, taking into consideration the existing best practices and practical conditions in the area.
- Provide a standard template for a business plan and a completed model of it as guidance for the end-users;
- Develop a list of up to 10 potential business ideas implementable in Rezina or closely located areas;
- Assess the business ideas presented by direct beneficiaries; up to 10 business ideas to be assessed in the pilot phase of up to 12 weeks in length;
- Provide consistent support to the finalization of up to 10 business plans by ensuring that all relevant sections of a business plan are consistently completed; provide support to end-users to apply to the seed-fund run by the Project;
- Provide regular business coaching/mentorship for up to 10 direct beneficiaries and ensure that consistent coaching skills are transferred to staff of SYSLAB centers;
- Provide weekly narrative reports on the implementation of the self-employment programme.

For detailed information, please refer to Annex 1 – Terms of Reference.

3. REQUIREMENTS FOR EXPERIENCE AND QUALIFICATIONS

I. Education:

- University Degree in business administration, economics, public administration, social sciences, law or related areas. Additional training and certification in conducting ToT activities in business planning and administration is mandatory.

II. Years of experience:

- At least four (4) years of progressively responsible experience is required at the national or regional levels in developing training materials for trainers in business planning and administration;
- At least three (3) years of progressively responsible experience in consulting or facilitating business start-ups and business development, including at the level of business incubators and/or start-up consultancy companies;
- At least three (3) years of progressively responsible experience in business coaching and mentorship in Moldova for start-ups and/or SMEs; experience in conducting business coaching in Rezina or surrounding areas is an advantage (for the Coacher only);
- Previous experience in development assistance or related work for a donor organization, governmental institutions, NGO/think-tank or private sector / business consulting firm is a strong advantage;

- Experience in the usage of computers and office software packages (MS Word, Excel, etc).

III. Language Requirements:

- Fluency in both oral and written Romanian and Russian is a must; knowledge of English is a strong advantage.

4. DOCUMENTS TO BE INCLUDED WHEN SUBMITTING THE PROPOSALS

Interested individual consultants must submit the following documents/information to demonstrate their qualifications:

1. Proposal: explaining why they are the most suitable for this position;
2. Financial proposal: in (USD, specifying a total lump sum amount and the number of anticipated working days);
3. Personal CV including past experience in similar projects and the contact details of at least 3 reference persons.

5. FINANCIAL PROPOSAL

The financial proposal shall specify a total lump sum amount, and payment terms around specific and measurable (qualitative and quantitative) deliverables (i.e. whether payments fall in installments or upon completion of the entire contract). Payments are based upon output, i.e. upon delivery of the services specified in the TOR. In order to assist the requesting unit in the comparison of financial proposals the financial proposal shall include a breakdown of this lump sum amount (including fee, taxes, travel, per diems, and number of anticipated working days).

Travel

All envisaged travel costs must be included in the financial proposal. This includes all travel to join duty station/repatriation travel. In general, UNDP should not accept travel costs exceeding those of an economy class ticket. Should the IC wish to travel on a higher class he/she should do so using their own resources.

In the case of unforeseeable travel, payment of travel costs including tickets, lodging and terminal expenses should be agreed upon, between the respective business unit and Individual Consultant, prior to travel and will be reimbursed.

6. EVALUATION

Initially, individual consultants will be short-listed based on the following **minimum qualification criteria**:

- University Degree in business administration, economics, public administration, social sciences, law or related areas. Additional training and certification in conducting ToT activities in business planning and administration is mandatory;
- At least four (4) years of progressively responsible experience in developing training materials for trainers in business planning and administration;
- At least three (3) years of progressively responsible experience in consulting or facilitating business start-ups and business development, including at the level of business incubators and/or start-up consultancy companies.

The short-listed individual consultants will be further evaluated based on the following methodology:

Cumulative analysis

The award of the contract shall be made to the individual consultant whose offer has been evaluated and determined as:

- a) responsive/compliant/acceptable, and
- b) having received the highest score out of a pre-determined set of weighted technical and financial criteria specific to the solicitation.

* Technical Criteria weight – 60% (300 pts);

* Financial Criteria weight – 40% (200 pts).

Only candidates obtaining a minimum of 210 points would be considered for the Financial Evaluation.

Criteria	Scoring	Max. Points Obtainable
<u>Technical</u>		
University Degree in business administration, economics, public administration, social sciences, law or related areas. Additional training and certification in conducting ToT activities in business planning and administration is mandatory;	(University degree – 20 pts, additional training and certification in conducting ToT activities – up to 20 pts)	40
Interview: At least four (4) years of progressively responsible experience is required at the national or regional levels in developing training materials for trainers in business planning and administration;	(4 years – max. 20 pts, more than 4 years – up to 60pts.)	60
At least three (3) years of progressively responsible experience in consulting or facilitating business start-ups and business development, including at the level of business incubators and/or start-up consultancy companies;	(3 years – max. 20 pts, more than 3 years – up to 60pts.)	60
At least three (3) years of progressively responsible experience in business coaching and mentorship in Moldova for start-ups and/or SMEs; experience in conducting business coaching in Rezina or surrounding areas is an advantage (for the Coacher only);	(less than 3 years – 10 pts; 3 years – 20 pts, more than 3 years – up to 60pts.)	60
Previous experience in development assistance or related work for a donor organization, governmental institutions, NGO/think-tank or private sector / business consulting firm is a strong advantage;	(no – 0 pts., to some extent – up to 15 pts., yes – up to 30 pts.)	30
Experience in the usage of computers and office software packages (MS Word, Excel, etc).	(no – 0 pts., to some extent – up to 10 pts., yes – up to 20 pts.)	20
Fluency in both oral and written Romanian and Russian is a must; knowledge of English is a strong advantage.	(Romanian – up to 10 pts; Russian – up to 10 pts; English – additional 10 pts)	30

Maximum Total Technical Scoring	300
<u>Financial</u>	
Evaluation of submitted financial offers will be done based on the following formula: $S = F_{min} / F * 200$ S – score received on financial evaluation; Fmin – the lowest financial offer out of all the submitted offers qualified over the technical evaluation round; F – financial offer under consideration.	200

Winning candidate

The winning candidate will be the candidate, who has accumulated the highest aggregated score (technical scoring + financial scoring).

ANNEXES:

ANNEX 1 – TERMS OF REFERENCES (TOR)

ANNEX 2 – INDIVIDUAL CONSULTANT GENERAL TERMS AND CONDITIONS